

**MEMORANDUM**  
DEPARTMENT OF LABOR  
AND WORKFORCE DEVELOPMENT

**STATE OF ALASKA**  
Labor Standards & Safety Division

TO: Regional Supervising Investigators  
Wage and Hour Administration  
Anchorage, Fairbanks, Juneau

DATE: August 5, 2008

FILE NO. WHPL #104 (Revised)

PHONE: (907) 465-4855

FROM: Grey Mitchell   
Director

SUBJECT: Opinion Shopping

In order to reduce the likelihood that regional offices will provide different information to callers who may be "opinion shopping," the following practices will be adhered to:

1. Request that the caller identify the project/employer location, so that the proper jurisdictional region can be identified.
2. If the project/employer is in another region, the investigator will answer the caller's question, send an e-mail message to the appropriate staff with the information requested and the provided response and other pertinent information.
3. If the caller refuses to identify the project/employer or the region involved, provide the caller with the appropriate information, and alert all offices about the call and the information provided.

If you suspect a caller is opinion shopping, notify the other offices so that they can avoid inconsistent information.